# **OUTSOURCE AFRICA**

Why India? Why not Zambia?

#### **WAGE DIFFERENTIAL**

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# **EDUCATION**

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- 2 million graduates
- 20% technology &

science graduates

- India Institute of Technology (IIT)
- cultural reinforcement

# **Indian Advantages**

- Wage Differential
- Education
- Language
- Location
- Governmental Support

## **Impact on India**

- ICT Infrastructure
- Economically

## **Call for New Players**



# **OUTSOURCING IN AFRICA**

- Ghana
- South Africa
- Zambia?

	INDIA	ZAMBIA
GDP per capita (2003)	\$543	\$430
Literacy Rate	55.2 %	60.6% women 81.6% men
Language	English	English
Government Support	NASCCOM	E-governance
Private Support	Foreign Investors	Microsoft

## WHY ZAMBIA?

#### **Economic Reasons**

- advantageous wage differential
- educated class
- governmental support
- private support

#### **Social Reasons**

- unemployment for the unemployed
- retain educated
- bridge the digital divide

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Zambia?

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